

# Vy Hoang

857-234-5331 | [hoangv1@wit.edu](mailto:hoangv1@wit.edu) | [linkedin.com/in/vybaohg](https://www.linkedin.com/in/vybaohg) | [evelynhoangvy.space](https://evelynhoangvy.space)

## EDUCATION

---

### Wentworth Institute of Technology

Boston, MA

*Bachelor of Science in Computer Information System, Minor in Computer Science*

*Graduated Dec 2025*

**Leadership:** Event Coordinator @ Accelerate Makerspace, Communications Officer @ Women@Wentworth

**Certifications:** Certified Associate in Project Management - CAPM (2026), Lean Six Sigma White Belt (2025)

## TECHNICAL SKILLS

---

**Languages:** SQL, Python, Java, C/C++, JavaScript, TypeScript, HTML/CSS, Bash

**Frameworks & Systems:** React, Node.js, REST APIs, Microservices, Docker, Google Cloud, Tailwind CSS

**Product & Delivery:** Agile/Scrum, UI/UX prototyping, MVP scoping, A/B testing, roadmapping, epics & user stories, PRD drafting, backlog prioritization, risk & dependency tracking, stakeholder alignment

**Tools:** GitHub (Spec Kit, Projects), Jira, Figma, Lucidchart, Parabol, Power BI, Excel, AI Copilots (Gemini, M365)

## WORK EXPERIENCE

---

### Modern AI Solutions

Sep. 2025 – Present

*Associate Product Development and Design*

*Remote, US*

- Scoped **MVP prompt- and template-based features** using A/B tests, translating 10+ user flows into prioritized epics that accelerated **AI-driven development cycles** and **streamlined UX** for non-technical users
- Redesigned **onboarding flows** and built **React/Tailwind UI components**, integrating platform training, data standards, and role-based access to **reduce manual provisioning by 30%** and standardize workflows
- Led **cross-functional planning** across a 7-person team, **defining specs** and implementing risk/progress tracking in Github Projects; driving 100% adoption and improving **ownership clarity** in a fast-paced startup environment

### Amal's Boutique

May 2025 – Aug. 2025

*Product Management Intern – Inventory Management System*

*Boston, MA*

- **Owned end-to-end development** of a **retail inventory reporting system** from **discovery to launch**; digitizing a paper-based process into SKU-level tracking that reduced procurement cycle time from 7 to 4 days
- Facilitated **weekly project reviews** across 8 stakeholders, maintaining a risk log to **track requirements** and **mitigate rollout bottlenecks** while **developing training materials** to support system adoption
- Resolved **data integrity gaps** across 1000+ fragmented Excel and manual inventory records, centralizing them into a **SQL dataset** to reduce stock discrepancies by 90% and strengthen **audit readiness**

### Wentworth Institute of Technology

Sep. 2024 – Dec. 2024

*Business Technology Analyst Intern – Learning Management System*

*Boston, MA*

- Led delivery of a \$100K+ **digital implementation platform** supporting 33+ program offerings; prioritizing backlog via **product requirement documents** while managing milestones, risks, and cross-team dependencies
- Synthesized scattered **stakeholder requirements from 160 surveys and interviews** into **user stories**, evaluating **tradeoffs** between **engineering constraints** and user impact across 4,000+ users needs
- Developed **evaluation dashboards** comparing cost, risk, and implementation complexity across 3 enterprise LMS vendors to enable informed, on-time **vendor selection**

### Vestmark, Inc.

Jan. 2024 – May 2024

*Technical Customer Support Intern*

*Wakefield, MA*

- Served as a **primary technical liaison** for 30+ enterprise clients coordinating resolution of 15–20 weekly **data integration issues**, tracking ownership, deadlines, and cross-functional inputs in Jira to drive timely closure
- Partnered with 20-25 engineers to conduct **root cause analyses** across **multi-million-record financial datasets (MSSQL)**, closing feedback loops with clients and accelerating client issue resolution cycles
- Standardized reporting dashboards **tracking 15+ weekly open risks, blockers, and system health metrics for engineering leadership**, improving cross-team visibility during stakeholder alignment

## PROJECTS

---

**Cart Sense AI Hackathon** | *Google ADK, A2A Protocol, MCP Server, Kubectl-AI*

Seattle, WA

- Built and deployed **AI-powered search workflows** within a **containerized cloud architecture**, increasing add-to-cart rates by improving intent-based discovery and optimizing **multi-agent orchestration**